



QUALITY MANAGEMENT SYSTEM POLICY

Telit Power doo has established, maintains and continuously improves quality management system in accordance with the requirements of ISO 9001: 2015.

All activities on the establishment, maintenance and continuous improvement of the quality management systems are in compliance with the relevant legal regulations.

Company mission Telit Power doo is the complete satisfaction of its customers, employees and local communities.

The quality of products and provision of services we supply to our customers and reliability of business processes were important components and are an integral part of all business areas.

Telit Power doo uses standardized business processes that are managed openly and honestly, using the skills of its employees and quality tools and methods in order to meet the needs of all stakeholders.

Telit Power doo is a responsible member of the community. Aims to achieve full satisfaction of clients and their employees, and enrich the lives of the community in which it operates.

Monitoring and measuring the performance of business processes and quality management system and achieving goals documented, Telit Power doo ensures continual improvement of its performance, on the way towards the establishment of sustainable development.

We continuously improve our business processes using modern concepts. Through the monitoring and measurement of processes, we strive for the realization of the planned results and objectives and help prevent potential risks to the business.

We will continue to achieve our business goals in a socially responsible manner, contributing to the good of our employees, their families, communities and entire societies.

Our managers regularly review and if necessary revise the policy of quality management systems in order to ensure that the requirements of interested parties, above all in terms of quality of products/services understand and comply with.

Interested parties are familiar with the policy of quality management systems in order to understand and contribute to achieving the goals of quality management systems. The achievement of the set goals and establish a cycle of continuous improvement, leading the organization to sustainable development and the achievement of excellence.

Telit Power doo communicate on Policy quality management system with all employees and other stakeholders. The policy of quality management system applies to all the sites featured on the entrances and in visible places and is binding for all employees.

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**Executive
Dragan Adamović**

